

University of Nebraska - Omaha Past Due Balances Survey

With the constant demands to increase enrollment at all institutions, the University of Nebraska Omaha is interested in learning what other institutions do in regard to past due balances when a student wants to continue their enrollment or re-enroll in school. Please provide the following information. **Responses will be kept confidential.**

School Information:

Type of School: Public Private

Curriculum: 2 yrs. 4 yrs.

Enrollment Size:

< 1K

1 - 5K

5 - 10K

> 10K

Are students allowed to enroll in classes if there is a past due balance on their student account? If so, do you have specific criteria that has to be met, such as financial aid eligibility, amount of the past due balance, etc.?

Is there a threshold that will allow students to enroll if their past due balance is below a certain amount, ie \$500? Do you adjust your enrollment hold parameters to reflect this amount so holds will not go on the account if the balance is below this amount?

Will you allow a student to enroll if they are more than one term/semester past due regardless of the amount?

Do you require students to sign any type of payment agreement to allow them to enroll with a past due balance?

If the student defaults on the agreement, what are the consequences?

Are there any guidelines that you use that would allow a student to enroll if their past due balance is already in collections?

Do you allow "other" charges applied to their student account, such as bookstore, parking permits, etc?
If so, do these charges fall within the same guidelines if they are past due?

Do you allow the release of transcripts if there is a balance past due?

Would you allow the release of transcripts if the student has been making consistent payments:?

Would you allow the release of transcripts directly to a potential employer?

Other comments or suggestions that you feel would be helpful.

Thank you for taking the time to complete our survey.

Please return to:

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